FRANCESCA GRIPPA, PhD

Professor and Faculty Director, Global and Social Enterprise
Northeastern University
P: +1-617-470-2046

EDUCATION

- **2007** - Ph.D. in e-Business Management, University of Salento, Lecce, Italy
- **2005/2006** - Visiting Scholar, Massachusetts Institute of Technology, Center for Digital Business, Cambridge, MA
- **2003** - Master's in e-Business Management, University of Salento, Lecce, Italy
- **2002** – BA in Communication Sciences, University of Siena, Italy

TEACHING EXPERIENCE

Northeastern University, College of Professional Studies, Boston, MA
July 2018 - Present
- Full Teaching Professor – Business Strategy, Innovation, Change Management, Entrepreneurship
- Faculty Director/Department Chair - Portfolio "Global Social Enterprise" which includes 5 Programs and 5 Certificates: BS in Finance and Accounting, BS Management, MS in Non Profit Management, MS Global Studies and International Relations and MS Commerce and Economic Development.
- Faculty Lead/Program Coordinator - BS in Management
- Built a new Concentration on Entrepreneurship, including courses such as Digital Marketing and Product Design and Development

Northeastern University, College of Professional Studies, Boston, MA
July 2014 – June 2018
- Associate Teaching Professor Business Strategy, Innovation, Change Management
- Faculty Lead - BS in Management (Program Oversight)

Northeastern University, College of Professional Studies, Boston, MA
July 2010 - June2014
Assistant Teaching Professor and Lead Faculty
Courses taught include: Business Strategy, International Business, Leadership, Innovation and Change Management, Principles of Management, Introduction to Business

Northeastern University, D'Amore-McKim School of Business, Boston, MA
September 2009 – Present
Part Time Lecturer–MBA Program
Courses taught include: New Venture Creation, Innovation and Enterprise Growth, Business Strategy, Small Business Management, Management of Service and Manufacturing Operations

University of Salento, Industrial Engineering Department, Lecce, Italy
Academic Year 2008-2010

Assistant Professor (Tenured). Taught UG and Graduate courses (Innovation Management, Knowledge Management, and International Business); wrote and participated in European and Italian Research Grants to explore the impact of ICTs within organizations.

2008
Scuola Superiore Sant'Anna – School of Advanced Studies, Pisa, Italy
Graduate Faculty, Master's Program in "Management, Innovation and Services Engineering"
2007, 2008 and 2009

2004- 2007
University of Salento, Engineering Department, Lecce, Italy
Part-time Faculty and Mentor**,** International Master's in e-Business Management (students from Jordan, Tunisia and Morocco)

RESEARCH PROJECTS

Massachusetts Institute of Technology - Visiting Scholar,

> March 2019 – present: Project led by professor Alex (Sandy) Pentland on innovating business models in Southern Italy https://connection.mit.edu/

Mount Sinai Hospital– Principal Investigator

> September 2018 - July 2019: Research Project: "Optimization of a Collaborative Team: Measuring Social Capital of Healthcare Teams at Mount Sinai Hospital", NYC

Northeastern University Global Resilience Institute

> 2017-2019: Faculty Affiliate and co-Principal Investigator of the Seed Grant: "Massachusetts Opioid Crisis: Data-driven Approaches for Community Resilience Initiatives"

Cincinnati Children's Hospital Medical Center (CCHMC)

> 2016-2017: Research Analyst. Collaborated in the first stage of the project "Path of the Patient" to design a Knowledge Audit on Employee Engagement and Team Function

MIT Center for Collective Intelligence

> 2009-Present: Member of the Team on Collaborative Innovation Networks:
> http://cci.mit.edu/coinsresearchpage.html

Cincinnati Children's Hospital Medical Center (CCHMC)

> 2010-2016: Research Analyst. Joint collaboration between MIT Center for Collective Intelligence and Cincinnati Children's Hospital. NIH-sponsored research project "Collaborative Chronic Care Network (C3N)", through the James M. Anderson Center (2012-2013): Supporting the development of four healthcare delivery teams (2010-2012)

Leonardo S.p.A. (formerly Finmeccanica, an aerospace and defense company), Rome, Italy

> 2007 – 2010: Research Scientist, Mindsh@re Project: applied social network analysis to communities of practice to compare degree of connectivity and performance.

Program Chair of the International Conference on Collaborative Innovation Networks 2017, 2018, 2019

- 9th edition "Digital Transformation of Collaboration", Warsaw, Poland, 8-9 October 2019. http://warsaw19.coinsconference.org/
- 8th edition "Building a Shared Future through COINs"- http://jiaxing18.coinsconference.org/
- 7th edition "Building Resilience through Collaborative Innovation Networks" http://detroit17.coinsconference.org/

BOOKS

- Przegalinska A., **Grippa** F., Gloor P. (2020) Digital Transformation of Collaboration, Edited book, Springer Nature.
- Song, Y., **Grippa**, F., Gloor, P. A., Leitão, J. (2019) Collaborative Innovation Networks. Latest Insights from Social Innovation, Education, and Emerging Technologies Research, Edited book, ISBN 978-3-030-17238-1

- **Grippa** F., Leitão J., Gluesing J., Riopelle K., Gloor P., (2018) "Collaborative Innovation Networks. Building Adaptive and Resilient Organizations", Edited book, Springer Series "Studies on Entrepreneurship, Structural Change and Industrial Dynamics", DOI: 10.1007/978-3-319-74295-3.

PEER REVIEWED JOURNALS

2020

- Fronzetti Colladon A., **Grippa** F., Innarella R. (2020) Studying the Association of Online Brand Importance with Museum Visitors: an Application of the Semantic Brand Score, *Tourism Management Perspectives*, Elsevier, https://doi.org/10.1016/j.tmp.2019.100588

2019

- Capodieci A., **Grippa** F., Elia G., Manetti L. (2019). A network-based dashboard for cultural heritage promotion in digital environments. *International Journal of Entrepreneurship and Small Business*. 36, 4 (Jan. 2019), 453–475. https://doi.org/10.1504/IJESB.2019.098987

2018

- **Grippa** F., Bucuvalas, J.; Booth, A.; Alessandrini, E., Fronzetti Colladon, A; Wade, LM. (2018) Measuring information exchange and brokerage capacity of healthcare teams, *Management Decision*, Vol. 56 Issue: 10, pp.2239-2251, https://doi.org/10.1108/MD-10-2017-1001

- Fronzetti Colladon A. & **Grippa** (2018). The Importance of Being Honest. Correlating Self-Report Accuracy and Network Centrality with Academic Performance. *The Journal of Psychology: Interdisciplinary and Applied,* 152(5), p. 304-324. https://doi.org/10.1080/00223980.2018.1459443

- Fronzetti Colladon, A., **Grippa**, F. Gloor P., Battistoni E., La Bella A. (2018) What Makes You Popular: Beauty, Personality or Intelligence? *International Journal of Entrepreneurship and Small Business,* Vol. 35, No. 2. http://doi.org/10.1504/IJESB.2018.094967

- Gloor, P.A., Colladon, A.F., **Grippa**, F. Budner P., Eirichet J. (2018) Aristotle Said "Happiness is a State of Activity" — Predicting Mood Through Body Sensing with Smartwatches, *Journal of*

Systems Science and Systems Engineering, October 2018, Volume 27, Issue 5, pp 586–612, DOI https://doi.org/10.1007/s11518-018-5383-7

2017

- Gloor, P. A., Colladon, A. F., **Grippa**, F., & Giacomelli, G. (2017). Forecasting managerial turnover through e-mail based social network analysis. *Computers in Human Behavior*, 71, 343-352. https://doi.org/10.1016/j.chb.2017.02.017

- Gloor, P., Colladon, A. F., Giacomelli, G., Saran, T., & **Grippa**, F. (2017). The impact of virtual mirroring on customer satisfaction. *Journal of Business Research*, 75, 67-76. https://doi.org/10.1016/j.jbusres.2017.02.010

2014

- Bucuvalas, J., Fronzetti Colladon, A., Gloor, P., **Grippa**, F., Horton, J., Timme, E. (2014) Increasing Interactions in Healthcare Teams through Architectural Interventions and Interpersonal Communication Analysis. *Journal of Healthcare Information Management*. vol 28, no 4, pp. 58-65.URL: http://www.jhimdigital.org/jhim/fall_2014

- **Grippa**, F (2014) Combining different components of intellectual capital within clinical teams, *Management Control*, Franco Angeli, Vol.2, pp. 95-119. DOI: 10.3280/MACO2014-002005

2013

- Zhang X, Gloor P. A., **Grippa** F. (2013) Measuring creative performance of teams through dynamic semantic social network analysis. *International Journal of Organisational Design and Engineering*, 3(2): 165–184. https://doi.org/10.1504/IJODE.2013.057014

2012

- **Grippa** F. (2012) Nurturing communities of innovation. Evidence from the aerospace industry, *International Journal of Innovation and Technology Management*, Vol. 9, N. 4, August 2012, pp. 1-20. http://dx.doi.org/10.1142/S0219877012500290

- **Grippa**, F., Gloor, P.A., Bucuvalas, J.C. and Palazzolo, M. (2012) Supporting development efforts of clinical care teams, *International Journal of Organisational Design and Engineering*, Vol. 2, No. 2, pp.149–166. https://doi.org/10.1504/IJODE.2012.047572

- Gloor P.A., **Grippa** F., Putzke J., Lassenius C., Fuehres H., Fischbach K., Schoder D. (2012) Measuring Social Capital in Creative Teams Through Sociometric Sensors, *International Journal of Organisational Design and Engineering,* Vol. 2, No. 4, pp. 380-401. https://doi.org/10.1504/IJODE.2012.051442

2011

- **Grippa** F. (2011) *Interdepartmental networks*, in George A. Barnett and J. Geoffrey Golson (Editors), Encyclopaedia of Social Networks, Sage Publications.

- Palazzolo M., **Grippa** F., Booth A., Rechner S., Bucuvalas J., Gloor P. (2011) Measuring Social Network Structure of Clinical Teams Caring for Patients with Complex Conditions, *Procedia - Social and Behavioral Sciences*, Vol 26, pp. 17–29 https://doi.org/10.1016/j.sbspro.2011.10.558

2010

- **Grippa** F., De Maggio M., Corallo A., Passiante G., (2010) Discovering the Hidden Dynamics of Learning Communities, *Journal of Information Technology Case and Application Research*, Vol. 12, N. 3, p. 34. http://dx.doi.org/10.1080/15228053.2010.10856188

- Corallo A., De Maggio M., **Grippa** F., Passiante G., (2010) A Methodological Framework to Monitor the Performance of Virtual Learning Communities, *Human Factors and Ergonomics in Manufacturing & Service Industries*, Wiley Periodicals, Vol. 20, N. 2, pp. 135–148. DOI: 10.1002/hfm.20205

- Gloor P.A, **Grippa** F., Borgert A., Colletti R.B., Dellal G., Margolis P., Seid M. (2010) Towards Growing a COIN in a Medical Research Community, *Procedia - Social and Behavioral Sciences*, Vol. 26, pp.3-16. http://dx.doi.org/10.1016/j.sbspro.2011.10.557

- Bisconti C., Corallo A., De Maggio M., **Grippa** F., Totaro S. (2010) Quantum modeling of social dynamics, *International Journal of Knowledge Society Research*, Volume 1, Issue 1, pp. 1-12, https://www.igi-global.com/chapter/quantum-modeling-social-dynamics/70093

2009

- **Grippa** F., Gloor P.A., (2009) You are who remembers you. Detecting leadership through accuracy of recall, *Social Networks*, Elsevier, Vol. 31 Issue 4, pp. 255–261, https://doi.org/10.1016/j.socnet.2009.07.001

- **Grippa** F., (2009) A social network scorecard to monitor knowledge flows across communication media, *Knowledge Management Research & Practice*, Palgrave Macmillan, Vol. 7, No. 4, pp. 317-328, https://doi.org/10.1057/kmrp.2009.24

- **Grippa** F., Secundo G., (2009) Web 2.0 Project-Based Learning in Higher Education. Some preliminary evidence, *International Journal of Web Based Communities*, Vol. 5 No. 4, pp. 543-561, https://doi.org/10.1504/IJWBC.2009.028089

- Secundo G., **Grippa** F., De Maggio M., Del Vecchio P., (2009) Design of a Web 2.0 Learning Laboratory for developing managerial competencies, *International Journal of Continuing Engineering Education and Life-Long Learning*, Vol. 19, Nos. 2/3, pp. 206 -221, http://www.inderscience.com/offer.php?id=25028

- Secundo G., **Grippa** F. (2009). Designing, Managing and Assessing a Web 2.0 Learning community to enhance Inquiry based Learning, *International Journal of Web Based Communities*, Vol.6, No.2, pp. 164 – 182, https://www.inderscienceonline.com/doi/abs/10.1504/IJWBC.2010.032233

2008

- Gloor, P.A., **Grippa**, F., Kidane, Y.H., Marmier, P., Von Arb, C. (2008) Location matters – measuring the efficiency of business social networking, *International Journal of Foresight and Innovation Policy*, Vol. 4, Nos. 3/4, pp.230–245, DOI: 10.1504/IJFIP.2008.017578

MENTIONS IN SCIENTIFIC AND POPULAR MAGAZINES

- HBR- April 2019- Research featured on Harvard Business Review "A Novel Way to Boost Client Satisfaction" https://hbr.org/2019/03/a-novel-way-to-boost-client-satisfaction

- Psychology Today - The 5 Worst Email Mistakes and the 5 Best Ways to Avoid Them. May 20, 2017, https://www.psychologytoday.com/blog/fulfillment-any-age/201705/the-5-worst-email-mistakes-and-the-5-best-ways-avoid-them

- New Scientist - Web tool predicts election results and stock prices, New Scientist magazine, Issue 2642, February 7th 2008, page 30. https://www.newscientist.com/article/mg19726426.400-web-tool-predicts-election-results-and-stock-prices/

- "Predizione delle elezioni del partito democratico utilizzando metriche di social network analysis", Manifesto, February 28, 2008.

BOOK CHAPTERS

2018

- Gloor P. and **Grippa** F. (2018). Creating Collaborative Innovation Networks to Reduce Infant Mortality, in Grippa F., Leitão J., Gluesing J., Riopelle K., Gloor P., (Eds) Collaborative Innovation Networks. Building Adaptive and Resilient Organizations, DOI: 10.1007/978-3-319-74295-3.

2012

- De Maggio, M., **Grippa**, F. (2012). *An Integrated Methodology to Detect the Evolution of Virtual Organizational Communities*, In C. El Morr, and P. Maret (Eds.), *Virtual Community Building and the Information Society: Current and Future Directions* (pp. 50-74). Hershey, PA: Information Science Reference.

- **Grippa**, F., De Maggio, M., & Corallo, A. (2012). *Observing the Evolution of a Learning Community Using Social Network Analysis*. In M. Safar, & K. Mahdi (Eds.), *Social Networking and Community Behavior Modeling: Qualitative and Quantitative Measures* (pp. 215-231). Hershey, PA: Information Science Reference.

2011

- **Grippa** F., Elia G. (2011) *Recognizing innovation through Social Network Analysis: the Virtual eBMS case*, in L. Uden and E. Eardley (Eds), *Innovative Knowledge Management: Concepts for Organizational Creativity and Collaborative Design* (pp. 264-285), IGI Global, Staffordshire University, U.K.

- Bisconti C., Corallo A., De Maggio M., **Grippa** F., Totaro S. (2011) *Using Quantum Agent-Based Simulation to Model Social Networks: An innovative interdisciplinary approach*, in M. Lytras, O.de Pablos E. Damiani (Eds), *Semantic Web Personalization and Context Awareness: Management of Personal Identities and Social Networking* (pp. 42-54), IGI Global.

- De Maggio M., Del Vecchio P., Elia G., **Grippa** F., Secundo G. (2011) *An ICT-based Network of Competence Centres for Developing Intellectual Capital in the Mediterranean Area*, chapter 14 (pp 164-181), in Handbook of Research on E-Services in the Public Sector: E-Government Strategies and Advancements (Abid Thyab Al Ajeeli and Yousif A. Latif Al-Bastaki, eds.), IGI Global Hershey: New York.

2010

- **Grippa** F., Secundo G., De Maggio M. (2010), *A Learning Dashboard to Monitor an Open Networked Learning Community,* in G. Elia E. and Poce (Eds), *Open Networked "i-Learning"* (pp.111-131) Springer New York.

2009

- **Grippa**, F., Di Giovanni A., Passiante G., (2009) *Fostering Innovation through Value-Creating Communities*, in A. Romano, *Open Business Innovation Leadership. The Emergence of the Stakeholder University* (pp. 109-169), Palgrave Macmillan, UK.

- Margherita A., **Grippa**, F, (2009) *Towards Open Business Innovation Leadership*, in A. Romano, *Open Business Innovation Leadership. The Emergence of the Stakeholder University* (pp.1-18), Palgrave Macmillan, UK.

- **Grippa** F., Secundo G., Passiante G., (2009) *An Integrated Model to Monitor and Evaluate Web 2.0 Project-based Learning*, in M.D. Lytras et al. (Eds), LNAI: Lecture Notes In Artificial Intelligence, (pp. 50-59), Springer-Verlag Berlin, Heidelberg.

- Bisconti C., Corallo A., De Maggio M., **Grippa** F., Totaro S., (2009) *Quantum modeling of social networks. The Q.NET project*, in M.D. Lytras et al. (Eds), *LNAI: Lecture Notes in Computer Science*, (pp. 70-77) Springer-Verlag, Berlin Heidelberg. DOI: 10.1007/978-3-642-04754-1

2008

- Corallo A., De Maggio M., **Grippa** F., Passiante G., (2008), Evolving Mechanisms of Virtual Learning Communities. Lessons Learned from a case in Higher Education, in M.D. Lytras et al. (Eds.), *LNAI Springer Lecture Notes in Computer Science,* (pp. 304-313) Springer-Verlag, Berlin Heidelberg.

PRESENTATIONS AND PROCEEDINGS

2019

- **Grippa** F., Bucuvalas J., McIntire S. Dolinger M. Fronzetti Colladon A. (2019) *Building Bridges and Optimizing Team Collaboration in Healthcare*, XXXIX Sunbelt Conference of the International Network for Social Network Analysis (INSNA), June 18-23, 2019, Montreal, Quebec.

- Robinson C., **Grippa** F., Wood M., Avalon E., (2019). *Combining Social Capital and Geospatial Analysis to measure the Boston's Opioid Epidemic*, International Conference on Collaborative Innovation Networks (COINs2019), October 8-9, 2019, Warsaw, Poland. http://warsaw19.coinsconference.org/

2018

- Fronzetti Colladon A., La Bella A., **Grippa F.**, D'Innella, Capano (2018) Brand Intelligence in the Era of Big Data: Advances in the Use of the Semantic Brand Score, Conference: XXIX RSA AiIG 2018 - The Challenge of Management Engineering in a Changing Manufacturing World - DOI: 10.13140/RG.2.2.22783.66723

2017

- **Grippa** F., Bucuvalas J., Booth A., Alessandrini E. and Fronzetti Colladon A,. (2017) Supporting Collaborative Health Care Teams through Knowledge Mapping, 7th International Conference on Collaborative Innovation Networks, Detroit, MI, September 14-17th 2017.

- Gloor P., Fronzetti Colladon A., **Grippa** F. (2017) "Communicate or Perish. Predicting innovative behaviors via Email Communication Analysis." Presented at the XXXVIII Sunbelt conference of the International Network for Social Network Analysis Beijing, China, May 30-June 4.

- Gloor P., Fronzetti Colladon A., **Grippa** F. (2017) Email Communication Analysis to Recognize Innovative Behaviors, accepted for presentation at the conference RSA AIIG, Bari, Italy, October 19-20, 2017.

- Gloor P., Fronzetti Colladon A., **Grippa** F. (2017) "How to predict Managerial Turnover using Network and Content Analysis", Poster presented at the 2016 CPS Conference (October 13th, 2016).

2016

- Gloor P. Fronzetti Colladon A., **Grippa** F., Giacomelli G. (2016) Are you a Settler or a Nomad? Predicting Managerial Attrition via Email Network Analysis, XXXVII Sunbelt conference (International Network of Social Network Analysis), April 2016, Newport Beach, CA.

2015

- Capodieci, A., D'Aprile, D., Elia, G., **Grippa**, F. and Mainetti, L. (2015) Visualizing Cultural Digital Resources using Social Network Analysis. In Proceedings of the 7th International Joint Conference on Knowledge Discovery, Knowledge Engineering and Knowledge Management (IC3K 2015) – Vol. 1, pp. 186-194 ISBN: 978-989-758-158-8, Lisbon, Portugal, 12-14 November 2015.

- Gloor P., Fronzetti Colladon A., Giacomelli G., Saran T., **Grippa** F. (2015). "Using Virtual Mirroring to Enhance Organizational Performance" accepted for presentation in the Words and Networks session of *Sunbelt XXXV*, Brighton, UK, 23-28 June 2015.

2014

- **Grippa** F., Provost S., Gloor P, Pace-Scrivener M., Takkar S. (2014) "A systematic methodology to measure innovation in chronic care teams", Proceedings of the American Society for Engineering Management, 2014 International Annual Conference, S. Long, E-H. Ng, and C. Downing (eds), ISBN: 978-0-9831005-4-6.

- Provost S., McKean M., **Grippa** F., Thakkar S., McDaniel R., Seid M., Gloor P., and Margolis M. (2014) Innovation insights from dynamic social network analysis in a digitally-enabled collaborative chronic care network. May 29, 2014, Academy of Healthcare Meeting.

2013

- Provost S., Gloor P.A, **Grippa** F., (2013) *Virtual Mirroring of the Collaborative Chronic Care Network: A Longitudinal Social Network Analysis*, international conference *International Network for Social Network Analysis*, May 21-26 2013, Hamburg, Germany.

- Bucuvalas J., Demko M., Freeman L, Gloor P.A., **Grippa** F., Olguin Olguin D. (2013) "*Analyzing Quality of Care in Outpatient Clinics with Sociometric Badges*", accepted for presentation at the international conference *International Network for Social Network Analysis*, May 21-26 2013, Hamburg, Germany.

- **Grippa** F., Bucuvalas J., Gloor P.A. (2013) *A methodology to combine different components of intellectual capital within pediatric clinical care teams*, presented at the Second Management Control Journal workshop: Controlling and Reporting for Intangibles, Pisa, Italy, July 11-12, 2013.

- Zhang X., Gloor P.A., **Grippa** F. (2013) Measuring Creative Performance of Teams through Dynamic Semantic Social Network Analysis, presented at the conference *Collaborative Organizations and Social Media 2013*, Brunswick, ME, April 12, 2013.

2012

- Bucuvalas J., Palazzolo M., **Grippa** F., Campbell K., Gloor P, (2012) *Social Network Analysis (SNA) of Communication Patterns on an Interdisciplinary Liver Transplant (LTX) Team*, presented at the *American Transplant Congress 2012*, Boston, MA, June 2 – 6, 2012.

- Corallo A., Fortunato L., **Grippa** F., Rotolo D. (2012) *Balancing Team Boundary Spanning: The Effect of Internal and External Network Structure*, presented at the Conference AiIG 2012, October 11-12, Matera, Italy.

2011

- **Grippa** F., Palazzolo M., Bucuvalas J., Gloor P. (2011) Monitoring Changes in the Social Network Structure of Clinical Care Teams Resulting from Team Development Efforts, *Procedia - Social and Behavioral Sciences, Elsevier, Collaborative Innovation Networks Conference*, Basel, Switzerland, September 2011.

2010

- **Grippa** F., (2010) *Hybrid Metrics of Performance Measurement in Communities of Practice*, Proceedings of the International Conference Sunbelt XXX, June 29th -July 4th 2010, Riva del Garda, Italy.

- Passiante G., Del Vecchio P., Rollo D., Schina L., **Grippa** F. (2010) *Exploiting the knowledge shared among the members of a virtual community: collaborative innovation processes in a global automotive company*, Proceedings of the International Conference Sunbelt XXX, June 29th -July 4th 2010, Riva del Garda, Italy.

- Del Vecchio P., De Maggio M., **Grippa** F., Passiante G., (2010) *A Network Approach to CRM: Detecting Virtual Customer Communities,* 2010 CBIM Annual Academic Workshop, January 15-18, 2010, Puerto Rico, USA.

2009

- **Grippa** F., Passiante G., (2009) *Down-to-Earth Performance Enhancements: A case study from the Italian Aerospace Industry*, Proceedings of the International Conference Sunbelt XXIX, San Diego, CA, USA, March 10-15, 2009.

- De Maggio M., **Grippa** F., Gloor P., (2009) *Predicting Team Performance through Leadership Behavior*, International Conference Sunbelt XXIX, San Diego, CA, USA, March 10-15, 2009.

- Elia G., Secundo G., De Maggio M., Del Vecchio P., **Grippa** F. (2009) *A Multicultural Networked Environment for Learning and Research in Southern Mediterranean Countries. Evidence from the Mediterranean School of e-Business Management*, EMUNI Conference of Higher Education and Research, Portorož, Slovenia, 25-26 September 2009.

- Fayoumi A., Faris H., **Grippa** F., (2009) *Improving Knowledge Handling by Building Intelligent Systems Using Social Agent Modelling*, 4th International Multi-Conference on Computing in the Global Information Technology, ICCGI 2009 , art. no. 5279817, pp. 86-91, August 23-29, 2009, Cannes/La Bocca, France.

- Govoni R., Bazarnick T., Bonazzi A., Brunori P., Frongia D., **Grippa** F., Zandi M., (2009) Media Behavior During 2008 US Presidential Election: A Web Content Analysis, International Conference Sunbelt XXIX, San Diego, CA, USA, March 10-15, 2009.

- Secundo G., **Grippa** F. (2009) *Monitoring students learning networks dynamics in higher education*, Proceedings of the 10th European Conference on Knowledge Management, Vicenza, Italy 3-4 September 2009.

- Corallo, A., De Maggio, M., **Grippa**, F., (2009) Inter-organizational communities as the emerging organizational form: empirical evidence from different industries, XX Riunione Scientifica AiIG, Udine, 29-30 Ottobre 2009.

- **Grippa** F., Passiante G. (2009) *Monitoring inter-organizational communities in the aerospace industry through the application of Social Network Analysis*, 3rd conference on Management & Social networks, University of Savoie, Annecy, France, November 6th 2009.

2008

- De Maggio M., **Grippa** F., Passiante G., (2008) Social Network and Content Analysis: an integrated methodology to investigate a Global Community evolution, Fourteenth Americas Conference on Information Systems (AMCIS), Toronto, ON, Canada.

- Gloor P., Fischbach K., **Grippa** F., Paasivaara M., (2008) Towards an SNA-Based Framework for Educating Future Global Leaders, Sunbelt -International Social Network Conference, Florida, USA.

- **Grippa** F., Del Vecchio P., (2008) Take me to your Leader: Predicting Political Leadership using Social Network Metrics, Sunbelt -International Social Network Conference, Florida, USA.

- **Grippa**, F., Secundo G., (2008), How KM 2.0 Supports Remote Cross-Cultural Learning Communities, Proceedings of the 9th European Conference on Knowledge Management, Southampton Solent University, Southampton, UK 4-5 September 2008, ISBN 978-1-906638-11-5.

- Secundo G., **Grippa** F., De Maggio M., Del Vecchio P., (2008) How the Case/Project based approach works in a Web 2.0 Learning Laboratory, proceedings of DEXA 2008 Conference, September 5th 2008, Turin, Italy.

- De Maggio M., Del Vecchio P., Elia G., **Grippa** F., Secundo G., (2008) Facing Digital and Knowledge Divide. The Mediterranean School of e-Business Management, International Arab Conference of e-Technology, October 15-16, 2008.

2007

- De Maggio M, **Grippa** F., (2007) *Detecting the Information structure of a community. methodological insights from social network and content analysis*, Proceedings of the conference Knowledge Management in Organizations - KMO, Lecce, Italy, September 10-11, 2007.

- **Grippa** F., Gloor P., (2007) *Selective memories favor Influentials*, (2007) Sunbelt International Social Network Conference, Corfù, Greece, May 2-6 2007.

2006

- **Grippa**, F., Zilli, A., Laubacher, R., Gloor, P., (2006) *Email may not reflect the social network*, Proceedings of the conference NAACSOS - Annual Conference of the North American Association for Computational Social and Organizational Sciences Conference, Indiana, USA, June 22-23, 2006.

- Zilli, A., **Grippa**, F., Gloor, P., Laubacher, R. (2006) *One in Four is Enough – Strategies for Selecting Ego Mailboxes for a Group Network View*, Proceedings of the International Sunbelt Social Network Conference, Vancouver, Canada, April 25-30, 2006.

- **Grippa**, F., Zilli, A., Laubacher, R., Gloor, P., (2006) *E-mail may not reflect the social network. Preliminary results*, Proceedings of the International Sunbelt Social Network Conference, Vancouver, Canada, April 25-30, 2006.

- Zilli, A., **Grippa**, F., Gloor, P., Laubacher, R. (2006) *One in Four is Enough – Strategies for Selecting Ego Mailboxes for a Group Network View*, European Conference on Complex Systems (ECCS '06), Saïd Business School, University of Oxford.

- **Grippa** F., Gloor P., Marmier P., (2006) *Preliminary findings of Network analysis at SHARE and Swissnex*, Poster Session at *MIT Center for eBusiness* Annual Conference.

- Corallo, A, **Grippa**, F., Zilli, A., (2006) *Organizational Structures and Communications Media: a Social Network Perspective*, Advanced International Summer School on Innovation in Extended Enterprise, University of Salento, Italy.

2005

- **Grippa** F., Passiante G., Corallo A., Zilli A., (2005) *Collaborative Knowledge network within a project team*, Poster Session at MIT Center for eBusiness Annual Conference.

INVITED TALKS

2017

- Invited Speaker: "Social Networks and Gender - An international workshop and symposium" (27-28 October 2016). Financed by the **GEDII European Project "Gender Diversity Impact - Improving research and innovation through gender diversity**"(2015-2018)

- Member of the Panel on "*Networks of (In)Equality. On the perils and promises of the data deluge*" - http://www.gender-ict.net/gender-sna/index.php/panel-discussion/

2016

- Invited presentation on team function and employee engagement –Cincinnati Children's Hospital Medical Center, Cincinnati, Ohio (September 26th 2016)

2008

- Invited speaker at "Radio 24", *Content analysis applied to the Italian Political Election 2008,* April 14, 2008, Rome, Italy.

- Invited Speaker "Radio 3 Science", *Content analysis applied to the Italian Political Election 2008,* April 11, 2008, Rome, Italy.

2007

- Invited Speaker at a Finmeccanica Corporate Event on *Social Network Analysis applied to three Communities of Innovation in the Aerospace industry*, July 18th 2007, Rome, Italy.

- Invited Speaker at the Finmeccanica meeting of the IED2 Mindsh@re community, *Application of Social Network Analysis to the IED2 Community of Innovation*, October 9th, 2008, Turin, Italy.