

CONSTANCE ELAINE EMERSON

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WORK EXPERIENCE

Northeastern University, Boston, MA

November 2015 - Present

Faculty Lead, Full-time Faculty, Masters in Project Management, Masters in Program and Project Portfolio Management, College of Professional Studies

- Instruct online courses within the Project Management domain. Focus on portfolio management, project office implementation, recovery of troubled projects, risk management, Capstone courses
- Master Teacher – PJM 6705 (Portfolio Management), PJM 6015 (Project Risk Management) – create Master Class, orient and mentor new faculty, address student concerns
- Responsible for Academic Quality Assurance – includes annual reporting, development of re-aligned student learning objectives and curriculum revisions
- Leading implementation of new certificate – Program and Portfolio Management
- Creating recommendations for PJM program in Prior Learning Assessment (PLA) initiative
- Lead faculty in creation of faculty guidebook site for new and existing part-time faculty

ProjectMAPS / Sarasota, FL

April 1986 – Present

Principal

ProjectMAPS is a project management consultancy, enabling organizations to optimize delivery of projects. Based on the clients' strategic goals, future state project management and business analysis practices are designed and implemented. Working with all levels of an organization, solutions integration includes partnering with client leadership to lead the change to drive its application in the day-to-day execution of projects.

- Project management and business analysis practitioner, providing consulting services for organizational change to support project management/business analysis implementation; responsible for design and integration of project management /business analysis within client organizations. Insights are based on own project management /business analysis experience along with 30 years of implementing project management/business analysis within client organizations.
- Thought leader in the field of project management and business analysis. Research and develop leading edge, hands on, project management practices to promote successful project delivery
- Facilitate design and implementation of field proven project management and business analysis processes and organizational entities to support its use. Responsible to lead/support creation and optimization of Project Office Services; work with organizations to understand current and desired project management and business analysis states. Facilitate the plan to bridge the gap and provide ongoing assistance in implementing the solution. Client satisfaction demonstrated by long-term client retention of over 10 years.
- Coach project teams in the tactical operations of project work to ensure optimal application of project management and business analysis best practices. On-going support includes project plan evaluations, project re-planning support, and recovery of troubled projects. Results ensure teams are balancing the correct blend of project management and business analysis to drive project success.
- Design and deliver project management and business analysis content workshops at all levels within an organization to implement desired future state. Lead initiatives and serve as subject matter expert to design, develop and deliver courses/training programs in project management and business analysis. Workshops continually rated in top tier rating within the organization.
- Presenter and Keynote speaker for client conferences. Attendance by conference participants – “standing room only” with top tier ratings
- Lead client projects to ensure customer satisfaction and manage expectations of scope, schedule, and budget in its delivery

Northeastern University, Boston, MA

September 2008 – November 2015

Adjunct Faculty, Masters in Project Management, College of Professional Studies

- Instruct online courses within the Project Management domain. Focus on portfolio management, project office implementation, recovery of troubled projects

Educational Services, International, Arlington, VA

October 1990 - April 2010

Senior Instructor, Co-Program Developer

- Developed and facilitated coursework in Masters Certificate in Project Management; average rating (+) 9.5/10.0

- Served as content expert in creation of core program and business development. ESI's program is the leader internationally in Project Management and Business Analysis training.

Mitchell Management Systems, Westborough, MA

August 1984 – April 1986

Senior Consultant

- Provided hands-on support for project managers utilizing project management tools (manual and automated). Worked with project managers to recover troubled projects. Facilitated development of project management processes within customer organizations. Integrated automated project management solutions as a way of doing project business.

Inland Steel Company, East Chicago, IN

August 1977 – August 1983

Project Engineer/ Project Manager

- Planned and led internal projects. Responsible to interface between organization and external consultants/ vendors. Projects included coke plant construction and start-up, pollution abatement projects, wastewater treatment projects, continuous improvement projects.

EDUCATION

Northeastern University, Boston, MA

Anticipated Graduation 2018

- ABD, EdD, Organizational Leadership

Purdue University, West Lafayette, IN

Graduated July 1984

- MBA,

University of Delaware, Newark, DE

Graduated May 1977

- Bachelor of Science, Civil Engineering

ACTIVITIES and CERTIFICATION

- Project Management Professional Designation January 1999
- Member, PMI September 1984 – Present
- Mentor, STEMsmart, Sarasota, FL September 2014 – Present
- Volunteer, Sarasota County Adaptive Rowing, Osprey, FL January 2014 - Present
- Mentor – Everwise January 2016 - Present